

Cleveland Metroparks Purchasing Manual

Updated: May 2022

Chief Financial Officer: Wade Steen

Director of Procurement: Charlie Rosol, CPPO, CPPB, NIGP-CPP

CEO = Chief Executive Officer CFO = Chief Financial Officer CLEO = Chief Legal and Ethics Officer

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101 Forward

This manual contains the basic policies and practices for procurement by staff of Cleveland Metroparks. The instructions within this manual are for the guidance of all Cleveland Metroparks personnel and have been prepared to provide information, direction, insurance of uniformity, compliance, and control for all procurement-related activities.

The manual will be revised and supplemented, as required, to meet changing needs and conditions. It is the responsibility of all staff who have been delegated the authority to commit Cleveland Metroparks funds to adhere to the procedures contained in this manual. Generally, staff so delegated are supervisory/management persons with designated budget responsibility.

The Procurement Division is committed to taking an <u>instructive</u>, <u>supportive</u>, <u>and interactive</u> role in the daily expenditures of Cleveland Metroparks. This commitment requires a monitoring system that is accountable, consistent, and reliable. As that commitment grows, it becomes increasingly apparent that the Procurement Division must constantly review the purchasing procedures and study the economical patterns of the society we serve.

Such focus guarantees the taxpayer the ultimate dollar value and ensures Cleveland Metroparks of a reputation molded by financial integrity. The intention of such fiscal responsibility is most significantly to procure materials and services at the most efficient price, highest quality, and ultimately the <u>best value</u> to further insure that purchasing functions are in compliance with all local, state and federal statutes to which Cleveland Metroparks may be obligated. Cleveland Metroparks is a sub-division of the State of Ohio and is tax-exempt.

Members of the purchasing staff contribute and channel a multitude of insights into the various expenditures akin to Cleveland Metroparks daily operation, spending every dollar as if it is their own. Market price variables, bulk purchase savings and legal challenges are researched and documented.

The parameters listed within describe the various purchasing "tools" and their correct usage. The Procurement Division asks that this manual is used to assure that the proper "tool" is used to correctly complete each task.

The chart below lists the Procurement Division team.

Charlie Rosol, CPPO, CPPB, NIGP-CPP

Director of Procurement, 216-635-3225

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The Director of Procurement oversees the procurement of, and procures a large and varied range of supplies, equipment, and non-personal services in support of the Cleveland Metroparks' goals, objectives, and requirements. The Director of Procurement coordinates various bid specifications and other contract requirements for all procurement applications including scheduling, directing, and interfacing with vendors and staff.

Michelle McHale, Buyer, 216-635-3230

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The Buyer procures a continuous, uninterrupted flow of materials, supplies, equipment and non-personal services in support of Cleveland Metroparks' goals, objectives and requirements. The Buyer coordinates various bid specifications and other contract requirements for all procurement applications including scheduling, directing, and interfacing with vendors and staff.

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The Purchasing Administrative Support assists with customer service and first-line support assistance for the entire Purchasing Division under the direction of the Director of Procurement. Position is versatile, duties and responsibilities will include, but are not limited to Procard Administrator, performing basic clerical duties such as processing purchase orders, filing, copying, answering phones, and typing correspondence.

Purchasing Policy

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The Purchasing Division will maintain,
with a high degree of financial integrity,
a continuous supply of goods and services
necessary to support the quality of
conservation, education, and recreation services
common to Cleveland Metroparks.

The Purchasing Division will be a leader in best practices for the procurement of goods and services; and sustainable procurement standards that provides essential benefits to the citizens and guests of the Park District.

203 Values

Honesty and Integrity Integrity is the guidepost in all our affairs as it is required to

earn and promote the trust of all stakeholders.

Trust Develop relationships with co-workers, departments, and

vendors on trust and mutual respect.

Teamwork Work together to accomplish tasks and deliver prompt,

accurate services, and resources to work to a common

goal(s).

Sustainability Use financial resources in a sustainable manner for the life

cycle of goods, products or services.

Guest Focus Provide excellent customer service to our internal clients

(staff), vendors and guests.

Communication Provide open and honest communication with all clients

(staff, vendors, and guests).

Education Provide continuous educational opportunities to Purchasing

Staff towards certifications and other procurement related

activities.

Maintain To <u>maintain</u> an uninterrupted flow of conservation, education and

recreation services by obtaining and insuring delivery of an acceptable quality of goods and services within a designated time frame at a firm

price.

Develop To develop reliable sources to meet Cleveland Metroparks requirements.

Comply To comply, in all respects, with the Ohio Revised Code and with all

other applicable local and federal laws and regulations.

Purchase To <u>purchase</u> materials and services for Cleveland Metroparks at the

maximum end-use value per dollar spent.

Resolve To <u>resolve</u> any complaints on purchased, leased/rented goods/services.

Provide To provide leadership in the standardization of materials, supplies,

equipment, services, procedures and any other categorical unit.

Plan To <u>plan</u> and project needs of service and materials in a manner

considerate of Cleveland Metroparks overall mission and reputation.

Requirement I

Only those persons delegated by the CEO in accordance with the By-Laws of the Board of Park Commissioners are authorized to make commitments for Cleveland Metroparks material, equipment, supplies and services.

Requirement II

The Director of Procurement has the responsibility for the procurement of all goods and services, and is to either provide the services for such procurement and processing or give functional direction to others delegated with authority to perform such services.

It is also the responsibility of the Director of Procurement to ensure that all Cleveland Metroparks personnel involved in purchasing functions read and understand this manual and related procedures.

Requirement III

Under the direction of the Board of Park Commissioners/Chief Executive Officer (CEO), the Purchasing Division has the responsibility of obligating Cleveland Metroparks and making the final determination for sources of supply, quantities purchased, delivery schedule and price negotiations. These decisions may be made after consultation with the P&D, Golf, ITS, Marketing, Human Resources, Police, Park Operations, Planning and Design, Cleveland Metroparks Zoo, Legal, and the CFO, and other divisions throughout the Park District.

Requirement IV

The Purchasing Division is responsible for initiating and maintaining effective/professional relationships with suppliers, existing and potential.

Requirement V

The Purchasing Division serves as the <u>exclusive</u> channel through which requests regarding prices and products are handled for various purchasing thresholds as outlined in this manual and Cleveland Metroparks By-laws. The Purchasing Division will conduct business and/or direct all correspondence with suppliers involving price or quotations. In cases where technical details are necessary, the user department may correspond with suppliers. In such cases, the Purchasing Division should be provided with copies of all such correspondence. Close communication and coordination between Purchasing and the user departments must be maintained.

Requirements (Cont'd.)

Requirement VI

All negotiations are to be handled by the appropriate purchasing personnel within their delegated authority and at the discretion of the Director of Procurement.

Requirement VII

Supplier sales representatives may be directed to make calls directly to the Purchasing Division, but budget managers are encouraged to investigate upgrades and improvements and report such findings to the Director of Procurement.

Requirement IIX

All employees involved in purchasing activities will work to maintain and enhance Cleveland Metroparks image by their personal conduct and professional business methods.

Requirement IX

All employees engaged in purchasing activities will recognize and practice good public relations by giving callers and visitors prompt, courteous treatment.

Requirement X

Vendor selection and products purchased are to meet the basic requirements of policy and standard practice as held by Cleveland Metroparks. The orderly replacement "by attrition" will occur when cost-effective and operating commitments can be met.

Requirement XI

Purchasing Division personnel are to seek to obtain and purchase all goods at the lowest possible <u>total</u> end-use cost, considering guidelines of price, service, quality and delivery. An understood awareness that lowest price does not automatically indicate the best investment requires documented research that verifies valuable considerations other than cost. The Purchasing Division personnel investigate such points to present to the Director of Procurement for final deliberation.

Requirement XII

The Director of Procurement shall have full authority to question the quality and type of material requested so that the best interests of Cleveland Metroparks may be served and continually maintained.

Requirement XIII Purchasing Division personnel are to inform ordering departments

whenever the quantity or specifications of materials ordered are inconsistent with sound purchasing practices or market conditions.

Requirement XIV Purchasing Division personnel shall work to establish and encourage

punctual delivery of specified goods and services in accurate quantities.

Requirement XV Purchasing Division personnel will negotiate the return of rejected equipment or supplies to suppliers following discussion with the

pertaining requestor. While division representatives may negotiate the final phase of the circumstances, the requestor may be encouraged to make the initial call to the supplier. This helps ensure the situation is not merely an oversight or neglected item that required simple clarification.

Sustainable Best Practices

In accordance with *Cleveland Metroparks Sustainability Best Practices Guide*, Cleveland Metroparks recognizes its responsibility to the environment while supporting a diverse, equitable and vibrant community and economy. Cleveland Metroparks also recognizes that the products and services it buys have inherent social, human, health, environmental and economic impact and that Cleveland Metroparks should make purchasing decisions that embody, promote and encourage the commitment to sustainability when fiscally logical.

The Sustainable Purchasing Policy is intended to:

- Incorporate sustainability standards into purchasing decisions;
- Encourage the purchase and use of materials, products and services that best align with Park District fiscal, environmental, social, community and performance goals;
- Reduce the amount of environmental impact from Park District use of products including reduction of greenhouse gas emissions, reduction of waste to landfill, health and safety risks and resource consumption;
- Empower staff to be innovative and demonstrate leadership by incorporating progressive and best-practice sustainability specifications, strategies and practices in purchasing decisions.
- Encourage vendors to promote products and services that they
 offer which are most suited to the Park District sustainability
 principles.
- Communicate Cleveland Metroparks commitment to sustainable purchasing, by modeling the best product and services choices to citizens, other public agencies and private companies.

General Policy Statement: Cleveland Metroparks shall acquire its goods and services in a manner that integrates fiscal responsibility, social equity, and environmental stewardship. Each division shall encourage department decisions that reflect the policy objectives. Cleveland Metroparks shall promote and encourage product and service acquisitions compliant to the policies and guidelines adopted herein.

Sustainability Factors: Environmental factors to be considered in product and service acquisitions include but are not limited to, the assessment of: Pollutant releases and toxins, air emissions, water pollution, waste generation and minimization, greenhouse gas emissions, recyclability and recycled content, energy consumption and efficiency, use of renewable energy, depletion of natural resources, potential impact on human health, biodiversity, industrial environmental practices, third party certification, organic content, local purchasing and the cost to own. Refer to the "Cleveland Metroparks Sustainability Best Practices Guide" signed by Brian Zimmerman, CEO on June 5, 2018. Document located on the portal.

Specifications & Quality

Accurate specifications assure receipt of proper quality and service. Financial integrity and precise accountability involves buying supplies, materials, goods and services of a grade sufficient to fulfill or exceed the requirements for which the goods are intended. The Procurement Division attempts to secure the best quality for the intended purpose and is expected to work with the other departments and divisions to obtain adequate specifications that are:

F

Flexible, to encourage vendors to suggest cost-saving alternatives.

A

Accountable and capable of being checked, including a description of the inspection methods to be used, where applicable.

I

In full consideration of contingencies such as freight costs, delays and improbabilities.

R

Reasonable in tolerances and within date of delivery (requires pre-planning).

В

Bias-Free, objective and capable of being met by several bidders.

U

Unadorned, clear and exact so that a supplier cannot evade any provisions.

Y

Yielding documented evidence, with regard to differences in quality and/or suitability for particular purposes.

Purchases Not Covered By The Purchasing Manual

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Expenditures requiring the use of the petty cash funds, the special purchases account and the travel expenses are not addressed in this manual.

This manual does not address the appraisal or purchase of real estate.

Bid Process and Procedures

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All purchasing levels and competitive processes are monitored and controlled by Purchasing (see section 303, pages 28-29 and section 305, page 31). Purchasing controls will adhere to Section 1545.07 of the Ohio Revised Code for competitive bids and by utilizing Munis (Accounting System) for requisitions, PO Change Orders, Contracts, Bids, etc. via purchasing workflow levels (as per the chart below).

Procurement of Goods, Services and Construction:

- 1. \$50,000.01: Formal Competitive Bid, RFP, RFQu required unless exemption applies.
- 2. \$50,000.00 \$5,000.01: Provide 3 written quotes and submit with the requisition.
- 3. \$5,000.00 and below: Immediately available (use Pro Card if vendor accepts).
- 4. \$5,000.00 and below: Immediately available (submit requisition if vendor doesn't accept Pro Card).
- 5. CEO-approved-items are shown to the Board on the "Items between \$10,000 \$50,000 List" presented each month in the Board Agenda.
- 6. Purchasing Levels Table (see below)

PURCHASING LEVELS

\$50,000.01 +	\$10,000.01 to \$50,000.00	\$5,000.01 to \$10,000.00	\$5,000.00 and below	\$5,000.00 and below
Requires Board, Director of Procurement and CFO Approval	Requires Director of Procurement, CFO, and CEO approval	Requires Director of Procurement and CFO approval	Immediately available	Immediately available
Competitive Bid, RFP, RFQu, Process required unless exemption applies.	Provide 3 written quotes and include them with the requisition.	Provide 3 written quotes and include them with the requisition	Standard Purchase order; if vendor doesn't take Pro-Card.	Using Pro - Card

"S" PO's

Purchase orders that are issued after the invoice date and/or after the products or services are ordered and/or received violate Cleveland Metroparks' policies regarding purchase order requirements. Such purchases may also require a then-and-now certificate from the Chief Financial Officer indicating that, both at the time the purchase was made and at the time it is paid, funds were available for payment. Such purchase orders are recognized apart from standard purchase orders and include a different certification from the Chief Financial Officer. They are therefore designated with an "S" on the requisition and presented with the standard voucher resolution.

Cleveland Metroparks staff should contact the purchasing department in advance of placing an order or executing an agreement without a purchase order in place and should do so only in rare circumstances.

In any instance where a purchase is made or a contract is signed prior to a purchase order being in place and a super blanket certificate is not in place for such purchase or contract, Cleveland Metroparks Purchasing Department will notify the Chief Financial Officer of the "S" PO by email and the CFO will acknowledge such "S" PO by the following language: "It is hereby certified that both at the time of the making of this contract or order and at the date of the execution of this certificate, the amount of \$XXXX required to pay this contract or order has been appropriated for the purpose of this contract or order and is in the treasury or in the process of collection to the credit of the Fund free from any previous encumbrance." The approved email certification will be attached to the requisition in Munis. If the amount is \$3,000.00 or more, a resolution to the Board will be presented within 30 days of the CFO's certification.

At times, Cleveland Metroparks staff may have to make small-dollar purchases under tight time constraints. In these instances, it may be difficult to secure a PO prior to placing the order or signing a contract. Staff should use the pro-card to complete such purchases.

Procurement of goods, services, professional services when cost is \$50,000.01 and greater:

- a. Pursuant to Section 1545.07 of the Ohio Revised Code (ORC), in procuring any goods at a cost in excess of \$50,000.01, Cleveland Metroparks <u>must</u> utilize either the (1) Competitive Bidding Process (ORC §§ 307.86) or (2) the Request for Proposal Process (RFP or competitive sealed proposals in ORC <u>307.862</u>) except in the following instances and as otherwise provided in Ohio law:
 - i. In the event of an emergency pursuant to Cleveland Metroparks By-law Article 5, Section 4(d); or,
 - ii. The purchase consists of supplies or a replacement or supplemental part or parts for a product or equipment owned or leased by the Cleveland Metroparks, and the only source of supply for the supplies, part, or parts is limited to a single supplier; or
 - iii. The purchase consists of services related to information technology, such as programming services, that are proprietary or limited to a single source; or,
 - iv. The purchase is from the federal government, the state, the county or contracting authority of another county, or a board of education, educational service center, township, or municipal corporation.

*Pursuant to Article 5, Section 2, (unless otherwise specified by law, in procuring services) Cleveland Metroparks must use the competitive bid process in ORC 307.86, the RFP process in ORC 307.862, a modified a RFP process, a Request for Qualifications (RFQu) process, Request for Information (RFI) process or other competitive process.

b. Competitive Bidding Process.

Purchasing will collaborate with staff to draft, review, modify and approve specifications for various bids prior to the release of the bid. (This process may be used for construction in addition to the other project delivery models permitted in the Ohio Revised Code.)

- i. **Post and advertise bid** During this process, the bid is posted in Cleveland Metroparks Administrative Office Lobby bulletin board and advertised in a newspaper of general circulation within the county as well as on the Cleveland Metroparks' website and Public Purchase (www.publicpurchase.com). The advertising and posting period lasts for at least fifteen (15) days.
- ii <u>Bid Opening</u> After the fifteen (15) day posting and advertising period, the bids are publicly recorded by the Director of Procurement and/or his designee who tabulates the bids. Prices must be guaranteed and held for a sixty (60) days.
- iii. Evaluation of Bid, Board approval and Award During this sixty (60) day period, bids are reviewed by the purchasing division and evaluated based upon, but not limited to, the following factors in combination, not necessarily listed in their order of importance:

A. Price (including assessment of best value)

- A. Bidder's previous record of performance and service
- B. Ability of bidder to render satisfactory service
- C. Availability of bidder's representative to consult with Cleveland Metroparks user departments
- D. Quality and conformance to specifications
- E. Bidder's qualifications
- F. Written recommendation from user department
- G. State of Ohio and Federal Record Search

In case of disagreement or minor irregularities in a response to a bid, the Director of Procurement will review, approve, and may discuss the irregularity with Legal (based on severity of the irregularity). Correspondence (email or letter) to the vendor may be required based on the severity of the irregularity. Upon review, the Director of Procurement and/or CFO shall make the final recommendation for the award of bid to the Board of Park Commissioners or the CEO. At this time, the Board may either accept/approve a bid or fully or partially reject a bid.

- iv. <u>Conflict of Interest Form</u>: Staff will complete the online conflict of interest form upon receipt of all bids/RFP's/RFQu's (\$50,000.01 and greater). https://my.cmparks.net/Departments/Legal/Declaration-Form
- v. <u>After Board approval or rejection</u> If a bid is accepted/approved by the CEO and/or Board, an immediate contract is entered into with the awarded bidder (time frame contingent on contractor's and/or Cleveland Metroparks specified terms and conditions) and the successful bidder will secure the required surety or performance bond. If all bids are rejected by the Board, all bidders will be notified accordingly and bid-bonds, cashier checks, certified checks, or money orders will be returned to the unsuccessful bidders.

c. Request for Proposal Process (RFP or "competitive sealed proposals" in ORC 307.862)

- i. Staff works with Purchasing Department to develop a Request for Proposal (RFP) to develop factors and criteria to evaluate each proposal, specify the relative importance of each factor or criterion in writing, and describe the evaluation procedures that will be followed when awarding a contract to a vendor. Purchasing will draft, review, modify and approve specifications prior to the release of the RFP. This process may not be used for public improvement contracts. The following information must be included in each RFP:
 - (a) Cleveland Metroparks name and address;
 - (b) Instructions for vendors to follow when submitting proposals;
 - (c) Instructions governing communications between a vendor and Cleveland Metroparks, including, but not limited to, the name,

- title, and telephone number of the person to whom questions concerning the request for proposals should be directed;
- (d) A description of the scope of work that Cleveland Metroparks requests a vendor to perform or supplies the Cleveland Metroparks plans to purchase;
- (e) To the extent possible, a description of the performance criteria Cleveland Metroparks shall require a vendor to satisfy, including but not limited to, the quantity of the supplies, services, or both, to be purchased; the requirements the contracting authority shall follow for inspection and acceptance of the supplies, services, or both; and the delivery schedule for each such supply or service;
- (f) The factors and criteria Cleveland Metroparks shall consider in evaluating proposals received;
- (g) Any terms and conditions that Cleveland Metroparks is required by law to include in the contract the contracting authority awards, including any requirement for a bond and the amount required for that bond;
- (h) The date and time by which, and the place to which a vendor must deliver the vendor's proposal to Cleveland Metroparks in order to be considered for the contract;
- (i) A list of any documents that Cleveland Metroparks incorporates by reference in the request for proposals, provided that Cleveland Metroparks specifies in the request for proposals that the documents are readily available to all vendors and the location where a vendor may obtain those documents;
- (j) A statement that includes all of the following information: (i) That Cleveland Metroparks reserves the right to reject any proposal in which the vendor takes exception to the terms and conditions of the request for proposals; fails to meet the terms and conditions of the request for proposals, including but not limited to, the standards, specifications, and requirements specified in the request for proposals; or submits prices that the Cleveland Metroparks considers to be excessive, compared to existing market conditions, or determines exceed the available funds of the contracting authority;
 - (ii) That Cleveland Metroparks reserves the right to reject, in whole or in part, any proposal that Cleveland Metroparks has determined, using the factors and criteria Cleveland Metroparks develops pursuant to this section, would not be in the best interest of the county;
 - (iii) That Cleveland Metroparks may conduct discussions with vendors who submit proposals for the purpose of clarifications or corrections regarding a proposal to ensure full understanding of, and responsiveness to, the requirements specified in the request for proposals.
- (k) Information concerning any potential partial or multiple party awards that Cleveland Metroparks may include in the contract, and a description of the supplies, services, or both that may be subject to a partial award or multiple awards;

- (l) Any additional information Cleveland Metroparks considers necessary for its purposes in determining to whom to award the contract.
- ii. **Post and advertise RFP** During this process, the RFP is posted in Cleveland Metroparks Administrative Office Lobby bulletin board and advertised in a newspaper of general circulation within the county as well as on the Cleveland Metroparks' website and Public Purchase (www.publicpurchase.com). The advertising and posting period lasts for at least fifteen (15) days.
- iii. <u>Opening</u> After the fifteen (15) day posting and advertising period, the proposals are publicly recorded by the Director of Procurement and/or his designee. Prices must be guaranteed and held for a sixty (60) day period. Cleveland Metroparks will maintain the confidentiality of any proposals Cleveland Metroparks receives until after the award of the contract.
- iv. <u>Rankings</u> Identified Cleveland Metroparks staff, in collaborating with the Director of Procurement or his designee, shall rank each proposal using the factors and criteria identified in the RFP.
- v. <u>Interviews</u> If necessary, conduct discussions with vendors for the purpose of ensuring a full understanding of responsiveness to the requirements specified in the RFP. Information derived by Cleveland Metroparks from such discussions must be kept confidential.
- vi. Negotiation Identified Cleveland Metroparks staff, in collaboration with the Director of Procurement or his designee, will negotiate with the vendor who submits the proposal that Cleveland Metroparks determines is the most advantageous to Cleveland Metroparks based on the rankings performed by Cleveland Metroparks and any discussions with vendors. Only one vendor may be negotiated with at one time.
- vii. Conflict of Interest Form: Staff will complete the online conflict of interest form upon receipt of all bids/RFP's/RFQu's (\$50,000.01 and over). https://my.cmparks.net/Departments/Legal/Declaration-Form
- viii. Board approval and award of contract The identified Cleveland Metroparks staff and the Director of Procurement will make a recommendation to the CEO and/or Board of Park Commissioners. At this time, the Board may either approve a proposal or fully or partially reject a bid. If the proposal is approved, the contract will be entered into with Cleveland Metroparks and the successful vendor. If all proposals are rejected, Cleveland Metroparks staff will recommend next actions steps to the CEO for consideration.
- ix. After Board approval or rejection If a proposal is accepted/approved by the CEO and/or Board, a contract is entered into with the awarded vendor (time frame contingent on contractor's and/or Cleveland Metroparks specified terms and conditions), and the successful bidder will secure the required surety or performance bond.
- x. <u>Documentation and Notification</u> The Director of Procurement, or his designee, shall maintain a contract file stating in writing the basis upon which an award is made. Successful vendors must be notified in writing of the contract award and this information must be made available to the public. The Director of Procurement, or his designee, shall also notify all unsuccessful vendors and return all bid-bonds, cashier checks, certified checks, or money orders to the unsuccessful bidders.

Procurement of professional design or design-build services up to \$50,000:

- a. "<u>Professional design services</u>" means services within the scope of practice of an architect or landscape architect registered under Chapter 4703. of the Revised Code or a professional engineer or surveyor registered under Chapter 4733. of the Revised Code.
- b. <u>Annual List</u>: Annually, Cleveland Metroparks shall solicit a statement of qualifications from design professionals and maintain a list of qualified design professionals.
- c. <u>Selection</u>: Cleveland Metroparks Chief of Planning and Design shall make a recommendation to the CEO to select a single design professional or firm from among those that have submitted a current statement of qualifications within the immediately preceding year, based upon the determination that the selected design professional or firm is the most qualified to provide the required professional design services;
 - i. "Qualifications" are defined as follows:
 - (a) For a professional design firm, competence to perform the required professional design services as indicated by the technical training, education, and experience of the firm's personnel, especially the technical training, education, and experience of the employees within the firm who would be assigned to perform the services;
 - (b) For a design-build firm, competence to perform the required design-build services as indicated by the technical training, education, and experience of the design-build firm's personnel and key consultants, especially the technical training, education, and experience of the employees and consultants of the design-build firm who would be assigned to perform the services, including the proposed architect or engineer of record.
 - (c) Ability of the firm in terms of its workload and the availability of qualified personnel, equipment, and facilities to perform the required professional design services or design-build services competently and expeditiously;
 - (d) Past performance of the firm as reflected by the evaluations of previous clients with respect to such factors as control of costs, quality of work, and meeting of deadlines;
 - (e) Any other relevant factors as determined by Cleveland Metroparks;

Procurement of professional design and design-build services \$50,000.01 and greater:

- a. Purchasing will collaborate with staff to draft, review, modify and approve specifications for various bids prior to the release of the solicitation.
- b. "<u>Professional design services</u>" means services within the scope of practice of an architect or landscape architect registered under Chapter 4703. of the Revised Code or a professional engineer or surveyor registered under Chapter 4733. of the Revised Code.
- c. <u>Notice & Announcement</u>: Cleveland Metroparks shall publicly announce all contracts available estimated to be over \$50,000.01 for professional design services or design-build service in Cleveland Metroparks Administrative Office Lobby bulletin board and advertised in a newspaper of general circulation within the county as well as on the Cleveland Metroparks' website and

Public Purchase (<u>www.publicpurchase.com</u>). The advertising and posting period lasts for at least fifteen (15) days. The announcements shall:

- i. Be made in a uniform and consistent manner and shall be made sufficiently in advance of the time that responses must be received from qualified professional design firms or design-build firms for the firms to have an adequate opportunity to submit a statement of interest in the project;
- ii. Include a general description of the project, a statement of the specific professional design services or design-build services required, and a description of the qualifications required for the project;
- iii. Indicate how qualified professional design firms or design-build firms may submit statements of qualifications in order to be considered for a contract to design or design-build the project;
- iv. Be sent to any of the following that the Chief of Planning and Design considers appropriate:
 - (1) Design-build firms, including contractors or other entities that seek to perform the work as a design-build firm;
 - (2) Architect, landscape architect, engineer, and surveyor associations;
 - (3) The news media;
 - (4) Any publications or other public media, including electronic media.
- d. <u>Conflict of Interest Form</u>: Staff will complete the online conflict of interest form upon receipt of all bids/RFP's/RFQu's (\$50,000.01 and greater).
 https://my.cmparks.net/Departments/Legal/Declaration-Form

e. Evaluation of statements of qualification:

i. For every professional design services contract, the Architect and Chief of Planning and Design shall evaluate the statements of qualifications submitted by professional design firms specifically regarding the project, and may hold discussions with individual firms to explore further the firms' statements of qualifications, the scope and nature of the services the firms would provide, and the various technical approaches the firms may take toward the project.

f. Ranking and selection of firms:

- i. Following this evaluation, the Architect and Chief of Planning and Design shall:

 (A) Select and rank no fewer than three firms which it considers to be the most qualified to provide the required professional design services, except when the Architect determines in writing that fewer than three qualified firms are available in which case the Architect and Chief of Planning and Design shall select and rank those firms;
 - (B) Negotiate a contract with the firm ranked most qualified to perform the required services at a compensation determined in writing to be fair and reasonable to the public authority. Contract negotiations shall be directed toward:
 - (1) Ensuring that the professional design firm and the agency have a mutual understanding of the essential requirements involved in providing the required services;
 - (2) Determining that the firm will make available the necessary personnel, equipment, and facilities to perform the services within the required time;
 - (3) Agreeing upon compensation which is fair and reasonable, taking into account the estimated value, scope, complexity, and nature of the services.

Procurement of construction which is over \$1 million:

a. For each construction project over \$1,000,000, the project delivery model will be evaluated and determined by the CEO upon the advice of the Chief of Planning and

- Design in consultation with the Chief Financial Officer and Chief Legal & Ethics Officer.
- b. The procurement process specified in the Ohio Revised Code for the specific project delivery model will be followed.
- c. Purchasing will collaborate with staff to draft, review, modify and approve specifications for various bids prior to the release of the bid.
- d. Cleveland Metroparks shall publicly announce all contracts available estimated to be over \$50,000.01 for construction or design-build service in Cleveland Metroparks Administrative Office Lobby bulletin board and advertised in a newspaper of general circulation within the county as well as on the Cleveland Metroparks' website and Public Purchase (www.publicpurchase.com).

The Director of Procurement and staff have the responsibility of maintaining a uniform set of procedures to facilitate various processes (via Public Purchase).

- Vendor notifications
- Bid/Proposal analysis and summaries
- Bid bonds
- Bidder mailing lists
- Competitive invitations
- Instructions to bidders

The Director of Procurement and Procurement staff have the responsibility of preparing all bids and proposals in excess of \$50,000.01 for presentation to the Board of Park Commissioners and to the CEO with regard to items under \$50,000.00.

<u>The Purchasing Division</u> is responsible for obtaining bids on all materials and/or services for both estimating purposes and purchases.

<u>The Purchasing Division</u> reserves the right to conduct an investigative, cost effective study comparing any items/services requested.

<u>The authorized divisional budget manager</u> has the responsibility to provide the Purchasing Division with information related to specifications and usage of products.

Computer and Computer Related Items, Approval to Purchase.

As with any organization as large as Cleveland Metroparks there is a need to standardize certain components to help allow for ease of maintenance, interoperability and the control of costs.

To ensure their compliance with Cleveland Metroparks Information Technology Systems (ITS) standards and for possible auditing/tracking purposes, all purchases of computer and computer related equipment, MUST be approved by the Cleveland Metroparks ITS Division prior to being purchased. Refer to the Cleveland Metroparks handbook on page 72.

Computer equipment, including but not limited to personal computers, monitors, printers, scanners, external storage devices, pocket PCs / PDAs, cellular phones and other hardware requiring installation inside a computer and hardware that requires software installation for its use, should be approved by the ITS.

Because of security issues, any equipment that connects to the Cleveland Metroparks' computer network or to another network must be approved and installed by the ITS.

All software, regardless of its price, should be approved by ITS before the purchase and/or installation on any Cleveland Metroparks equipment. Approval is required for all purchases that fall under the above regardless of whether they are made with a Pro-Card, purchase order or any other approved purchasing procedure.

304 Award of Bid/Proposal Policy

Ohio Revised Code Section 9.24 (A) (B) (D) and (E) provides that no state agency and no political subdivision shall award a contract for goods, services, or construction, paid for in whole or in part with state funds, to a person against whom a finding for recovery has been issued by the auditor of the state, if finding for recovery is unresolved. Therefore, Cleveland Metroparks will maintain in the bid file, from the Auditor of State/State of Ohio website (www.auditor.state.oh.us) and the Federal website (https://www.sam.gov/SAM/pages/public/searchRecords/search.jsf), the verification of a certified search for unresolved findings for recovery. The search request is considered the path to validate that the potential awardee is in full compliance with the Ohio Revised Code with no unresolved findings for recovery from previous contracts.

General Notes Regarding Bids

A purchase of more than \$50,000.01 requires Board approval. Purchases between \$10,000 - \$50,000 require approval by the CEO and are presented to the Board as information items.

Awarded Vendors. Once the Board has approved an awarded vendor(s) for a given commodity (office supplies, paper products, janitorial cleaning products, etc.) staff MUST purchase from that vendor. Purchasing will share relevant information with staff.

a. <u>Special Note</u> – If the awarded vendor(s) are unable to provide a good because the items(s) are out of stock, on back order, quantity (case size), etc. <u>staff MUST</u> <u>email purchasing@clevelandmetroparks.com requesting approval</u> to purchase the item(s) elsewhere. Staff MUST attach the approval email to their requisition or pcard statement in Munis.

Bid/RFP/RFQu requests should be initiated by a staff member, approved by a department Chief and email request sent to purchasing@clevelandmetroparks.com. Complete information should be provided including, but not limited to: quantity, description, delivery requirement, special conditions, drawings, specifications, date information required, etc. Purchasing Division representatives will not alter specifications without discussion with the requestor and/or department Chief.

In the case of **proprietary** items or single source, more than one price is often not possible and should be so noted on the request to the Purchasing Division.

A bid contract will only be entered into with vendors whom the Purchasing Division secures as qualified or can be qualified to meet all requirements.

Answers to technical questions arising during the bidding or proposal process should be provided by the requestor (expert). The Purchasing Division must coordinate the reply and ensure that all potential suppliers are provided the same information through addendum, questions posted in Public Purchase, etc.

After all bids have been received and examined for accuracy, a tabulation of bids is to be prepared noting all the pertinent data and discrepancies. Determination of the lowest and best bidder will be made only after all aspects, including a written recommendation preference of the requestor, have been considered. The information gathered will be kept with the bid/price electronic file as backup documentation. In cases of research for estimates, a copy of each bid response and summary sheet will be posted in Public Purchase.

Suppliers who were not awarded the bid will receive a copy of the tabulation of the bids (via **Public Purchase**) along with an email/letter and their bid or bid/performance bond or check, within one month of final, approved recommendation.

Cleveland Metroparks reserves the right to reject any and all bids or proposals and parts of any and all bids or proposals, unless so stated in the specifications. Cleveland Metroparks also reserves the right to waive all technicalities and split award any bid in which various unit costs offer a more desirable total cost, as long as coordination of delivery and supplies does not prove a detriment to construction or operation.

Control of Commodity Purchases

To maintain records of annual consumption and best determine quantities for bidding purposes, the Purchasing Division will log consumption and price of commodities when bids are based on per unit cost. At the end of the bid period (the anniversary of the bid), a report of the original quantity estimates and actual quantity usage for each commodity item will be prepared and used in developing the new bid. This report will be part of the bid recommendation to the Board of Park Commissioners.

In the event that the log of consumption approaches 90% of the original quantity estimate, an action item will be presented to the Board requesting an increase.

Commodity items include but are not limited to:

Fire Extinguishers	Oils, Grease Fluids	Aggregate	Concrete
Gasoline, Heat Oil	Asphaltic Concrete	Rock Salt	Zoo Grains
Topsoil, Bark Mulch	Janitorial Supplies	Uniforms	Office Supplies
Ball Diamond Mat.	Trash Hauling	Tires	Paper Products

Monthly commodities usage reports are generated by the Purchasing Staff and distributed to the Director of Procurement.

Bonding Requirements For Bids

Construction Contract Bonds

Construction contract bonds are Bid/Performance Bonds in the full amount of the bid. If a vendor is selected to enter into a contract, said contract could begin immediately with all instruments complete and in place. If a certified check is submitted, it is in the form of 10 percent of the total bid. It must be converted to a 100% Performance Bond upon signing of the construction contracts.

Service Contract Bonds and/or Certified Checks

Service contract bonds and/or certified checks for agreements such as trash hauling should be in an amount equal to five percent of the total bid. This (5) five percent bond or certified check is held through the life of the bid and should be submitted as a bid AND performance bond. It is not necessary to turn this bond or certified check into a performance bond upon acceptance of a vendor unless the bond is not a bid/performance type and solely a bid bond. The certified check can be retained as equivalent to the bid and performance bond.

Commodity Contract Bonds and/or Certified Checks

Commodity contract bonds and/or certified checks for specific items are to be in an amount equal to five (5) percent of the total cost of the bid item. This bond/certified check should be held until all items are received according to specifications. There is usually no need for the status of this bond to be transformed into a performance bond.

Type of Contract	Check is % of Bid	Performance Bond is % of Bid
Construction Contract	10 %	100 %
Service Contract	5 %	5 %
Commodity Contract	5 %	5 %

Prevailing Wage packets are mandatory with bids and/or purchase orders for new construction and construction improvements to existing structures per Ohio Revised Code. When budgeting managers are assembling information for bid it is necessary that they determine if a job is to be covered by prevailing wage. Limits are updated by the State and should be investigated prior to any such bid release. Such trades include but are not limited to the following:

Asbestos Workers Linemen

Iron WorkersLine Builders - OutsideFence ErectorsLine Builders - InsideRiggers & Machine MoversLine Builders - Underground

Steel Sash ErectorsMetal FinishersWeldersMillwrightsBoilermakersPaintersBlacksmithsSandblasters

Bricklayers Tapers
Pointers, Caulkers Pile Drivers
Cleaners Plumbers
Tile Layers Pine-fitters

Cleaners Plumbers
Tile Layers Pipe-fitters
Carpenters Roofers
Floor Layers Sheet Meta

Floor Layers Sheet Metal Workers
Linoleum Layers Sign Erectors
Blinds, Draperies Sign Painters

Window Shade Installers

Cement Masons

Telephone Installers

Telephone Installers

Electricians Truck Drivers
Lathers Well Drillers
Operating Engineers Laborers

The Director of Procurement should be notified when the design of the bid is to include any or some of these trades as the state must be contacted to register such projects.

Competitive bidding will not be required when the items to be purchased are proprietary items or proprietary articles not available for sale at a competitive wholesale price and which are purchased for sale in the pro/gift shops at Cleveland Metroparks Golf Courses and nature centers. Said articles must be certified as such on a list prepared by the Director of Procurement and filed and approved by the CFO who shall notify the Board of Park Commissioners accordingly.

Proprietary articles are defined as goods manufactured and sold at a wholesale price only by the owner of the brand name or trademark associated with the product.

310 Cooperative Purchasing Program

Cleveland Metroparks participates in a variety of consortiums to obtain volume discounts. Among them:

Ohio Revised Code 125.04 (formerly House Bill 204)

Cleveland Metroparks is entitled to purchase supplies and services outside of a purchase contract (i.e. - Ohio Cooperative Purchasing Program) and without complying with competitive selection procedures if the purchase can be made at a lower (or equal with better conditions) price than is available through such a contract. An affidavit (copy available in Sample Forms Index) is required that validates the vendor's promise that the product or service is equivalent in all aspects and specifications as well as a copy of the equal or lower price quote.

Ohio Cooperative Purchasing Program

Cleveland Metroparks utilizes the Ohio Cooperative Purchasing Program (where determined by the Director of Procurement to be advantageous or otherwise applicable) in accordance with Ohio Revised Code Section 125.04 as held in The Ohio Cooperative Purchasing Act (am. Sub. H. B. No. 100) and signed into law by Governor Richard F. Celeste on December 4, 1985 and effective March 6, 1986. This program was accepted through resolution by the Board of Park Commissioners, December, 1990.

Ohio Department of Transportation Cooperative Purchasing Program

Cleveland Metroparks also utilizes the Ohio Department of Transportation Cooperative Purchasing Program (where determined by the Director of Procurement to be advantageous or otherwise applicable) in accordance with the Ohio Revised Code Section 5513.01 (B). This program was accepted through resolution by the Board of Park Commissioners, February, 1991.

Ohio Schools Council Cooperative Program

Cleveland Metroparks also participates in the Ohio Schools Council consortium for use of utility savings and bulk purchases where applicable since 1999.

A request form to purchase through any Cooperative Purchasing Program is in the Sample Form Index. Governmental or "GSA" pricing indicated by vendors <u>IS NOT</u> linked to any of the above cooperative purchasing programs. Staff is asked to contact the Purchasing Division for clarification of vendor's actual ability to extend such discounts when "GSA" prices are proposed. GSA pricing only pertaining to IT or emergency preparation related purposes.

^{*}Other cooperative contracts: OMNIA, SourceWell, PACE, etc.

PURCHASE ORDERS OBTAINED AFTER PURCHASE HAS BEEN MADE:

Purpose

Ohio Revised Code (ORC 5705.41(0)) mandates that no purchases shall be made without a CFO's certification of funds. Cleveland Metroparks purchasing procedures clearly instruct employees to obtain a purchase order with the CFO's certification of funds before making a purchase. Emergency or other unusual situations occasionally make a deviation to this procedure necessary. Contact purchasing@clevelandmetroparks.com when these types of situations occur. The Director of Procurement will review the emergency situation prior the proceeding with the purchase.

Procedure for approval

Invoices submitted to the purchasing division for retroactive purchase orders and purchase orders which are issued after the purchase has been made will be categorized as code "S" (noted in the requisition under General Notes) for voucher processing. A memo or email from the Manager and Chief MUST be noted in the requisition and an email to purchasing@clevelandmetroparks.com. These purchases are considered "then and now" as provided by statute. The voucher summary legend will list "S" as "purchases obtained without certification of funds." On the invoice approved for payment, price source "S" shall include, as part of the description, the name of the budget manager who made the purchase.

312 Procurement Using Federal or State Funds

Various park departments receive state or federal funds, including grants. When using these state or federal funds to procure goods or services, there may be additional purchasing requirements. What follows is a summary of some of the most common additional requirements.

- A. General Provisions Regarding Use of State or Federal Funds:
 - 1. State and federal funds generally require that the funds be located in a separate account. You must work with Finance personnel to ensure state or federal funds are located in appropriate accounts.
 - 2. Individual state and federal agencies and individual grants come with requirements that are specific to that funding source. Because of this variation among funding sources, you must notify purchasing personnel and, to the extent a contract is required, legal department personnel that you are using state or federal funds so that they may assist you in complying with any requirements.
 - 3. Most state or federal funds require reporting. If you are using grant funds, please reach out to Cleveland Metroparks grants personnel to assist you in complying with these requirements.
- B. Purchasing Goods with Federal Funds—the following additional requirements apply when using most federal funds:
 - 1. Time and materials contracts are generally prohibited, <u>unless</u> a determination has been made that no other contract is suitable and if the contract includes a ceiling price that the contractor exceeds at its own risk.
 - 2. If you are making an award using a fixed price contract (lump sum or unit price), the awarded bid price must be the lowest, rather than lowest and best.
 - 3. Before procuring goods, confirm whether the goods are required to contain recovered or recycled materials by vising epa.gov/smm/comprehensive-procurement-guideline-cpg-program#products.
 - 4. For construction or facility improvement contracts in excess of \$150,000, the construction or improvement must be bonded as follows:
 - a. A bid guarantee equal to 5% of the bid price;
 - b. A performance or payment bond equal to 100% of the contract price.
 - 5. Any contract for the services must include applicable provisions set forth in Appendix II to Part 200—Contract Provisions for non-Federal Entity Contracts of the CFR. You must reach out to legal so that it can assist you in assuring these provisions are included.

- C. Purchasing Goods with State of Ohio Funds—the following additional requirements are applicable to most State of Ohio funds:
 - 1. If your State of Ohio funds are pass-through funds (meaning they are federal funds being administered by the State of Ohio), ensure that you comply with Section A.
 - 2. You may not purchase goods or services from any vendor that has been disbarred by the State of Ohio from participating in Ohio contracts.
 - 3. You may not purchase goods or services in a manner that is inconsistent with Ohio Executive Order 2019-12D, which generally prohibits the purchase of goods or services from off-shore sources.

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The suppliers to Cleveland Metroparks and their products, personnel and services are an extension of Cleveland Metroparks own resources. It is the responsibility of all employees to work to maintain a positive reputation of Cleveland Metroparks. Developing and maintaining good relations between Cleveland Metroparks and its suppliers is the responsibility of every Cleveland Metroparks employee. All staff should keep in mind that personal contacts form much of the basis for the supplier's opinion of Cleveland Metroparks.

In personal contacts with the suppliers, each employee represents Cleveland Metroparks and should reflect and present the interests and needs of <u>all</u> departments.

- 1. Employees engaged in the purchasing function are expected to be free of interests or relationships which are actually or potentially detrimental to the best interests of Cleveland Metroparks and are expected to fully comply with all provisions of Chapter 102 and Sections 2921.01, 2921.42, 2921.421 and 2921.43 of the Ohio Revised Code.
- 2. Any employee engaged in the purchasing function who has assumed, or is about to assume, a financial or other outside business relationship that might involve a conflict of interest, must immediately inform their supervisor and the Director of Procurement of the circumstances involved. A conflict of interest exists where an employee:
 - i. Has a direct or indirect interest in or relationship with an outsider that is inherently unethical or that might be implied or construed to be or make possible personal gain due to the employee's ability to influence dealings.
 - ii. Render the employee partial toward the outsider for personal reasons or otherwise inhibit the impartiality of the employee's business judgment.
 - iii. Place the employee or the organization in an equivocal, embarrassing or ethically questionable position.
 - iv. Detrimentally reflect on the integrity of the organization.
- 3. If an employee does not inform the manager and the Director of Procurement of such potential, appropriate employee disciplinary action may follow. In an effort to assist the Board and its employees with their compliance with the conflict of interest provisions of the Ohio Ethics Laws, and annual conflict of interest vetting process shall be conducted at least annually and shall involve a review of the current list of Cleveland Metroparks vendors. In the event that a conflict of interest scenario would arise after the annual conflict of interest process was conducted, the Board member or employee shall present the issue to the CFO and CLEO for further direction.

Conflict of Interest Form

All employees are required to complete and submit a Legal Conflict of Interest Form to the Finance Department on an annual basis and update the form throughout the year as needed. The Legal Conflict of Interest Form provides employees the opportunity to disclose potential conflicts of interest so that they can be evaluated by the Finance Department and the Chief Legal and Ethics Officer. In addition, employees are strongly encouraged to disclose any potential conflicts of interest and seek advice from the Chief Legal and Ethics Officer at any time.

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Gifts and Personal Interactions

- 1. Ohio Revised Code Section 102.03 (D) and (E) and Sections 2921.42 (A)(4) and 2921.43(A) prohibits a state official or employee from using the authority or influence of his/her position to secure, for personal travel, a "discounted" or "frequent flyer" airline ticket or other benefit from an airline if he/she has obtained the ticket or other benefit from the purchase of airline tickets, for use in official travel, the department, division, agency, institution, or other entity with which he/she serves, or by which he/she is employed or connected. The use of "frequent flyer" miles is prohibited by any employee.
- 2. No Cleveland Metroparks employee shall accept gifts, personal loans, entertainment or other special considerations from an individual or business organization doing business with Cleveland Metroparks.
- 3. Loans are not to be accepted from an individual or organization having <u>prospective</u> dealings with Cleveland Metroparks unless it is a reputable financial institution designated for doing business in personal loans, car loans, etc.
- 4. No employee shall permit any influence which could conflict with the best interest of Cleveland Metroparks or prejudice Cleveland Metroparks reputation.
- 5. When a gift is part of a marketing promotion and is received because of a purchase, it becomes the property of Cleveland Metroparks and will be used within the District's property without individual preference.
- 6. Sole responsibility is with the Cleveland Metroparks employee for adherence to this policy. Individuals who represent Cleveland Metroparks must be beyond challenge or reproach in every business transaction and not allow themselves to be put into a position where their judgments can be influenced.
- 7. Cleveland Metroparks employees are prohibited from using their position to secure anything of value or a promise of anything of value that would suggest an improper influence. Accordingly, Cleveland Metroparks employees cannot solicit or accept anything of value (generally \$25 per incident and \$75 on an annual aggregate basis) from anyone seeking to do or doing business with, interested in matters before, petitioning, lobbying, or seeking employment with Cleveland Metroparks. The employee MUST notify their supervisor and the Director of Procurement.
- 8. Ethical behavior in the procurement and management of all contracts is essential in maintaining public confidence in the operations of Cleveland Metroparks. A "contract" includes any purchase or acquisition, or a contract for the purchase or acquisition, of property or services by or for the use of Cleveland Metroparks. This also includes any contract for the design, construction, alteration, repair, or maintenance of any public property. Accordingly, no Cleveland Metroparks employee shall knowingly do any of the following:
 - a. Authorize, or employ the authority or influence of their position to secure authorization of any contract in which the employee, a member of the employee's family, or any of the employee's business associates has a financial or fiduciary interest;
 - b. Authorize, or employ the authority or influence of their position to secure the investment of public funds in any share, bond, mortgage, or other security, with respect to which the employee, a member of the employee's family, or any of the family's business associates

- either has an interest, is an underwriter, or receives any brokerage, origination, or servicing fees;
- c. During the employee's employment with Cleveland Metroparks or within one year thereafter, occupy any position that profits from a Cleveland Metroparks contract authorized by the employee, unless the contract was awarded by competitive bidding to the lowest and best bidder; or
- d. Have a financial or fiduciary interest in the profits or benefits of a public contract entered into by or for the use of Cleveland Metroparks. The Ohio Ethics Law does except some limited stockholdings, and some contracts objectively shown as the lowest cost services, where all disclosure and recusal criteria of Ohio Revised Code Section 2921.42 are met. Employees are strongly encouraged to consult with the Chief Legal and Ethics Officer prior to asserting an exception to these restrictions. Employees who make personal purchases from vendors who do business with Cleveland Metroparks should ensure the following: □
- e. That it is clear that Cleveland Metroparks is not a party to the transaction (i.e., Cleveland Metroparks should not appear on the invoice);
- f. That sales tax is charged; and
- g. That the employee has not used their position with Cleveland Metroparks to secure a lower price on the personal purchase.

Any employee not complying with policy shall be subject to appropriate disciplinary action.

Inspections and Defects

Although inspection of goods received is not a primary function of the Purchasing Division, quality control can only be maintained by receivers of goods informing the Purchasing Division of any negative results of inspection so that appropriate action can be taken with the vendor. A request may be made at that time from the Director of Procurement for the receiver to verify the reasons for rejection or request for adjustment. Please email purchasing@clevelandmetroparks.com with any questions, concerns, etc.

Specifications and Quality

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Accurate specifications help to insure receipt of proper quality and service.

Adequate Specifications Should Be:

- Simple, clear and precise.
- Capable of being verified, checked and defended including a description of the inspection methods to be used where applicable.

Rights to recover losses and damages suffered as a result of defective equipment, materials and workmanship exist at the onset, either by "operation of law" or by reason of "expressed" contract provision. Cleveland Metroparks rights may arise by "operation of law" in the following ways:

- Warranties created by law rather than by expression of the parties.
- Negligence on the part of supplier or manufacturer or a component part.
- Violation of an expressed statutory duty.

In all situations, the Procurement Division is to be advised and/or consulted before individual employees attempt to resolve such conflicts. Please email purchasing@clevelandmetroparks.com with any questions, concerns, etc.

Under state law, the Purchasing Division has no statutory duty to inspect goods upon arrival but failure to inspect goods at time of arrival may preclude the right to reject the shipment in its entirety, even though it does not constitute a waiver of the right to claim breach of warranty upon a subsequent discovery that the goods are faulty. Most vendors have sought to impose a duty to "inspect upon arrival" by inserting clauses in the contract stating that all claims must be made within ten (10) days after arrival of the shipment. Such clauses normally are interpreted by the courts to apply only to claims for defects readily apparent upon arrival.

With respect to non-apparent defects, so-called guarantee clauses may be found that expressly warrant against defects for one year and thereby limit the seller's liability to a one-year period rather than the usual period imposed by the law in the absence of an expressed agreement.

Receiving and Inspection Procedures

Sound receiving and inspection procedures mark the starting point for preserving Cleveland Metroparks rights against suppliers. These procedures are essential to successful prosecution of claims for shortages or damages to shipment. Early detection of defects or obvious failures to comply with specifications often permits Cleveland Metroparks to secure a replacement at the suppliers' expense and puts Cleveland Metroparks in a more favorable position if a claim develops.

Items should be counted, verified and approved for quality and quantity to the purchase order or the invoice.

Defects Not Reasonable Discoverable

In certain types of goods, a defect or fault is not reasonably discoverable on receipt of shipment. For example:

- Goods received in packages that are not opened until needed
- Goods shipped in sealed packages or containers
- Defects which do not appear until the goods are put into service

When the defect appears, prompt action is essential to remedy the failed performance of other deficiencies.

Purchase contract documents often contain obscure limitations against charging the supplier for cost of repairs attempted without advance approval. Cleveland Metroparks should not hold up all efforts to begin work merely to preserve its rights against the supplier of a defective minor part. Upon discovery of the defective minor part the purchasing requester and the Director of Procurement will give the supplier prompt written notice, and advise them that Cleveland Metroparks will take independent action if they fail to respond by a stated time with instructions or assistance. Where remedial work must begin before the supplier's response could reasonably be expected, prompt notice to the supplier usually will protect Cleveland Metroparks against accidental loss of rights against the supplier. The activities noted should be coordinated through the Director of Procurement and at his/her discretion. Email to purchasing@clevelandmetroparks.com.

Attempts shall be made by Cleveland Metroparks representatives, at the time of delivery/receipt, to thoroughly inspect all materials and products received to ensure compliance with the instructions and specifications requested, whether implied or written.

If damage is visible at time of delivery or there is a shortage of packages on the freight bill (delivery receipt), the receiver must make such notations on the freight bill. The driver should sign the freight bill thus verifying any written explanations BEFORE it is signed by an AUTHORIZED Cleveland Metroparks employee. The Purchasing Division should then be notified and a corrected freight bill (delivery receipt) forwarded. If the freight bill is not available from the vendor, submit "delivery receipt" as mentioned above. All deliveries received shall be signed as "Subject to further inspection." Email to purchasing@clevelandmetroparks.com.

Purchases by Employees In The Field

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Each Cleveland Metroparks Department Staff Member/Manager/Director/Chief is required to be aware of Cleveland Metroparks purchasing policies. Goods or services cannot be ordered by any employee before they are authorized.

Delegated Authority

Any Cleveland Metroparks employee outside of the Purchasing MUST get approval by Purchasing and their respected Manager, Director and/or Chief. Upon approval, training is required.

Training

Staff members must contact Purchasing to set up <u>training to review the overall policies</u> <u>and procedures</u> as it related to procuring goods and services. Training will cover peards, Munis (request for purchase orders, purchase order change orders, reporting, workflow, etc.), quotes, and request for Bids and RFP's. (see sections 703, 801-802, pages 57 and 61-63)

SPLIT ORDER purchases to avoid bidding requirements or other approvals outlined in this manual are prohibited.

Any employee ordering goods or services in a manner not prescribed may be held personally liable for such an improper action and may be subject to disciplinary action by Cleveland Metroparks (see "Purchase Orders Obtained after Purchase Has Been Made" under New Purchasing Procedures, Section 103). The planning aspect of the procurement process is the responsibility of each department. Each department that is requesting the procurement of goods and/or services has the working knowledge of the time requirements of the purchase and is aware of the adequacy of the particular department's budget. The responsibility for proper planning of the purchase rests with the originating department.

702

Chain of Purchasing Authorization

SUPERVISORS, MANAGERS & PROFESSIONALS

Initiate and approve individual purchases below \$5,000.00 via pcard and propose the purchase, quotation or bid of items \$5,000.01 and greater.

TO ·

DIRECTOR OF PROCUREMENT

Approves all purchases \$1,000.00 and greater. Prepares the structure for procedure, selection and pricing for bid and non-bid items as proposed by staff to present to the CFO.

TO

CHIEF FINANCIAL OFFICER

Approves all purchases and procedural preparation of bids and quotes by Director of Procurement and Procurement Staff.

TO

CHIEF EXECUTIVE OFFICER

Approves all quotes above \$10,000.01 and up to \$50,000.00. Approves all purchases \$10,000.00 and below as prepared by CFO from Director of Procurement and Procurement Staff.

TO

BOARD OF PARK COMMISSIONERS

Approves all bids above \$50,000.01 and all purchases below in totals as prepared by CEO, CFO, and Director of Procurement and presented at the Board meetings.

702 Chain of Purchasing Authorization (Cont'd.)

Vendors should understand that only the Board of Park Commissioners can authorize a contract or award a bid or proposal involving an amount of \$50,000.01 or more. Such approval can only occur at a public meeting by Board resolution. Until a bid or proposal is awarded, the Board of Park Commissioners retains the right to reject any and all bids or proposals at its discretion.

The following progression is standard for non-bid or contract related items (Some bid/contract related vendors are set up to accept peard. Purchasing will share relative information):

- I. Authorized employee has the need to purchase items and/or services
- II. Employee obtains authorization for the purchase from their supervisor (Manager, Director or Chief)
 - A. This approval can be immediate or in advance
 - B. Approval by the supervisor is based upon the recommendation of the Purchasing Division for specific types of items and/or services.
- III. Authorized employee contacts vendor
 - A. Purchases \$5,000.01 or more (see sections 801-802, pages 60-62)
 - B. Company accepts Pro-Card (\$5,000.00 or less)
 - 1. Employee secures prices and availability from vendor
 - 2. Employee utilizes Pro-Card with Vendor
 - 3. After receipt of the material the item is posted and authorized on the statement in Munis.
 - C. Company does not accept Pro-Card
 - 1. Employee secures prices and availability from vendor and utilizes their division code and submits a requisition in Munis. This is "Blanket" status now utilized for all PO's \$5,000.00 and under where the ProCard is not accepted.
 - 2. New company to be verified for compatibility through the Purchasing Division. The following information is required and entered on the New Vendor Form and attached to the requisition. The vendors W9 is also required.

EXCEPTIONS:

All exceptions must be cleared by the Purchasing Division via email at purchasing@clevelandmetroparks.com and verified at the discretion of the Director of Procurement. The Director of Procurement will review the exception prior the proceeding with the purchase. Such instances include but are not limited to:

Only supplier in normal market area Emergency situation with respect to public safety Special services for repairs Special services, obtaining competitive price impractical The procurement card is intended to eliminate many administrative delays associated with processing small-dollar purchases for non-bid/contract items and some bid/contract items as specified by the Purchasing Division; resulting in benefits to employees, the Park District and its suppliers. Card holders are empowered to obtain certain goods and services much faster and easier. Paperwork and related processing in the Purchasing and Accounting Divisions is also reduced. The cycle times for acquisition, payment, and reimbursement has been shortened as well. These efficiencies are intended to allow all groups and individuals involved to be more effective at focusing on the value added aspects of their jobs. Cleveland Metroparks Purchasing Card program delegates appropriate levels of authority to purchase small-dollar items directly to the user. Any questions regarding use of the Pro-Card should be directed to the pcard@clevelandmetroparks.com and/or please reference the Pcard Manual on the portal.

800	Quotations
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The following procedure applies to transactions on materials and/or services with an estimated unit price <u>under \$50,000.00</u>. For materials and/or services with an estimated unit price of \$50,000.01 or over, see "Bids/Proposals".

The Procurement Division and/or its delegates are responsible for obtaining quotations on materials and/or services that are expected to exceed \$5,000.01 up to \$50,000.00. This shall be done for estimating purposes and purchases. Request for a purchase order must be completed in Munis via the Requisition process (see instructions listed on the Portal under Finance/Purchasing) or contact Purchasing at purchasing@clevelandmetroparks.com assistance.

Types of Quotations

Written Quotations \$5,000.01 to \$50,000.00

Written or internet quotations must be obtained for items costing between \$5,000.01 and \$50,000.00, unless such item is being obtained directly from the manufacturer. At least three (3) quotes are required. Competitive prices, contact person and phone number must be recorded for each quote and attached to the requisition via Munis. The Procurement Division will conduct periodic verification of competitive prices through a monthly internal auditing procedure. Proper approvals shall be given prior to the order being placed. The ONLY exception to the above procedure is to gain approval from the CFO and the Director of Procurement to waive the quotations. Email purchasing@clevelandmetroparks.com.

- The Procurement Division, when purchasing materials and/or services requiring written requests for quotation, will solicit prices from three or more vendors. Factors such as delivery time, past service, past product performance and proximity to the location will be used in determining the lowest and best price. Such information will be maintained by the Purchasing Division in order to develop a running history of vendors and the products used by Cleveland Metroparks.
- Authorized personnel, when obtaining quotations, should be mindful of alternatives that may have been developed in situations encountered by the Purchasing Division. It would be helpful to begin any materials search with contact to the Procurement Division to check if a precedent case exists.
- Quotations will be solicited only from vendors the Procurement Division determines as qualified or potentially qualified to meet all requirements. An approved vendor list will be maintained by the Procurement Division and accessible on the Intranet. Examination of the financial condition of the company, its ability to perform and its facilities will be part of the criteria examined to determine an acceptable vendor.
- Answers to technical questions arising during the quotation period should be provided by the requesting department. The reply should be coordinated to ensure all potential suppliers are provided the same information.

Types of Quotations (Cont'd.)

- After all quotations have been received and examined for completeness, a Requisition for a Purchase Order must be submitted into Munis The determination of the lowest and best offer will be made by the Procurement Division after all aspects including quality of product and service have been considered. Award of the request will be made after proper approvals have been obtained. The information gathered will be kept with the purchase order for documentation.
- When circumstances make the solicitation of quotations inappropriate, the requestor shall document the facts on the reverse side of the purchase requisition and obtain the specific approval of the Director of Procurement. Any problems of interpretation should be referred to the Director of Procurement.
- The Director of Procurement will review and may approve any minor irregularities to quotations during the requisition process.

 Correspondence (email or letter) to the vendor may be required based on the severity of the irregularity.
- Special Note There are some quotations the Procurement Division will facilitate (such as Automotive Fluids, Lamps and Ballasts, etc.) If the awarded vendor(s) are unable to provide a good due to the items(s) being out of stock, on back order, quantity, etc. staff MUST email purchasing@clevelandmetroparks.com requesting approval to purchase the item(s) elsewhere. Staff MUST attach the approval email to their requisition or pcard statement in Munis.

Single Source Procurement

A situation created due to the inability to obtain multiple quotes, item(s) sold directly through the manufacturer, for continuity purposes, only one vendor possesses the unique ability or capability to meet the particular requirements of the product or service. Addressed by ORC 9.48.

Staff will complete the single source form found on the Portal (under Purchasing) and attach to the requisition (along with the quote from the vendor). The Director of Procurement will review the documents and approve the single source purchase based on the information provided.

Other examples may include but not limited to:

- used equipment or product
- repair, maintenance or part(s) only available from the source of the original purchase
- upgrade to existing software or product
- purchasing directly from the manufacturer
- proprietary items

REQUIREMENTS AT VARIOUS PURCHASING LEVELS

\$5,000.00 or less using Pro Card

- Secure prices (including or excluding freight)
- Utilize Pro Card for transaction
- Review Munis reporting for budget balance
- Verify weekly statement for Purchasing Division in Munis Delivery Receipt should be scanned and attached to the appropriate transaction in Munis

\$5,000.00 or less
Not accepting Pro Card

- Secure prices (including or excluding freight)
- Complete Requisition via Munis
- Send delivery receipt and/or invoice to Accounts Payable noting purchase order number, Project String if applicable, etc.

\$5,000.01 - \$50,000.00

- Secure three written quotes
- Complete Requisition via Munis
- Purchases between \$10,000.00 and \$50,000.00 are approved by the CEO PRIOR to ordering
- Purchase order number is issued
- Send delivery receipt and/or invoice to Accounts Payable noting purchase order number

\$50,000.01 and over

- Purchases \$50,000.01 are approved by the Board of Park Commissioners
- Contact Purchasing to receive bid number via email and begin preliminary discussions of bid, draft bid documents, etc
- Complete Requisition via Munis once Board approved

All should understand that only the Board of Park Commissioners can authorize a contract or award a bid involving an amount of \$50,000.01 or more. Such approval can only occur at a public meeting by Board resolution. Until a bid or proposal is awarded, the Board of Park Commissioners retains the right to reject any or all bids at its discretion.

Evaluation of Bids, RFPs, RFQu's and RFIs

According to the Ohio Revised Code and/or the Bylaws of the Board of Park Commissioners for the Cleveland Metropolitan Park District (Cleveland Metroparks), requests for proposals, qualifications and/or information and invitations to bid shall be or may be issued.

DEFINITIONS:

- 1. Request for Proposal (RFP): A process used to procure primarily services in which proposers are required to explain their qualifications and expertise, propose a plan to meet the service specifications or program, and delineate a budget and/or cost. The process serves as a tool for negotiations to get to the best and final offer, awarded based on best value, as well as a price point for the contract award. Price/cost is generally one, but not the only, evaluation factor; price does not need to be the primary evaluation factor.
- 2. Request for Qualifications (RFQu): A process which seeks out proposers in specific disciplines to submit a summary of qualifications to perform certain services and to obtain an understanding of the potential proposers' project histories, skills and abilities. After receiving the summary of qualifications, Cleveland Metroparks may identify and invite only the qualified firms to submit proposals or may identify the qualified firm with which to contract unless otherwise provided in the Ohio Revised Code or Bylaws.
- 3. **Request for Information (RFI):** A non-binding process which seeks to obtain ideas, feedback or background information on a particular topic to better draft an RFP or RFQu through which responders will be invited to provide the necessary information; generally price or cost is not required. Upon receipt of the information, Cleveland Metroparks may then proceed with the RFP or RFQu Procedure with no obligation to do so.
- 4. **Invitation to Bid (BID or ITB):** An invitation process to contractors and vendors (suppliers) which seeks competitive pricing through a sealed bid process for a specific product(s) or service(s) generally focused on pricing and best value rather than on ideas or concepts.

PROCESS:

For every RFP, RFQu or RFI that is issued by Cleveland Metroparks and for those ITBs issued by Cleveland Metroparks that include a request for services, staff shall comply with the following process:

1. A Contract Award Committee shall be assembled by the initiating staff person and shall include the initiating staff person and at least one representative from both the Purchasing Division and Legal Department and any other person that may add value to the process. This initiating staff person should begin this process no later than three weeks prior to the date the staff person would like the RFP/RFQu/RFI/ITB released.

- a. Each member of the Contract Award Committee shall sign an online Declaration of No Conflict of Interest relating to the RFP/RFQu/RFI/ITB. https://my.cmparks.net/Departments/Legal/Declaration-Form
- 2. The initiating staff person shall obtain the current template RFP, RFQu RFI, or ITB provided by the Purchasing Division and edit the template to include the facts specific to the project including as many details as possible to ensure a skillfully drafted document.
 - a. The initiating staff person must include the evaluation criteria for the project in the RFP, RFQ, RFI and ITB, with appropriate weight assigned to each criteria. The weights must add up to 100 percent.
 - b. The Purchasing Division and the Legal Department shall at least biennially review the template RFP, RFQu RFI, and ITB.
- 3. Upon completion of the DRAFT RFP, RFQu RFI, or ITB the initiating staff person shall circulate said document to the entire Contract Award Committee for input during a specified time period. The initiating staff person should circulate the document no later than two weeks prior to the date the staff person would like the RFP/RFQu/RFI/ITB released.
- 4. Once the comments are received from the Contract Award Committee, the RFP, RFQu RFI, or ITB shall be finalized and published according to the Ohio Revised Code and Cleveland Metroparks policy and procedure.
- 5. All members of the Contract Award Committee shall be invited and weigh in on the evaluation of the proposals, qualifications and/or information according to the criteria included in the procurement document. The Contract Award Committee should take the following steps:
 - a. If interviews are held, all members of the Contract Award Committee should be invited to participate.
 - b. Each member of the Contract Award Committee should independently evaluate each proposal and determine, first, whether the proposal meets each of the requirements of the RFP/RFQu/RFI/ITB. If a proposal does not meet the requirements, the proposal should not be considered further.
 - c. Each member of the Contract Award Committee should then evaluate each proposal that meets the requirements of the RFP/RFQu/RFI/ITB, rating each proposal based on the evaluation criteria identified in the RFP/RFQu/RFI/ITB and using suggested documents provided by the Purchasing Department.
 - d. The Contract Award Committee shall identify the proposal with the highest rating based on the identified judging criteria.

- 6. The initiating staff person shall draft any necessary Board Action and submit it for review by the Contract Award Committee's Purchasing Division and the Legal Department representatives. Once finalized, the Board shall consider the Contract Award Committee's recommendation.
- 7. Prior to or upon the Board's approval of the Contract Award Committee's recommendation, the initiating staff person shall follow the CEO Contract Process Policy to initiate the contract preparation/review process.

1000	Vendors

Obligations	1001
Selection	1002
Relations	1003

Vendors are expected to fulfill certain basic responsibilities:

- To handle all written and personal communication with Cleveland Metroparks
 through the Purchasing Division unless otherwise instructed by the Director of
 Procurement. The Purchasing Division should receive copies of all
 correspondence and be kept informed of any oral communications.
- To conduct negotiations ethically, without attempts to influence through offering personal gifts or entertainment.
- To make available, through the Purchasing Division or other designated representatives, all available technical and engineering procedures, services and ideas that might improve Cleveland Metroparks present or future use of supplier's products and services.
- To advise the Purchasing Division or other designated representative(s) of any product liability, malfunction, recall, safety defect, etc. that might affect their products or personnel using their products.
- To advise the Purchasing Division of other designated representative(s) of any new products as soon as such information is available.
- To inform the Purchasing Division of changes in economic or other conditions that might affect purchasing or operating decisions.
- To obtain through the Director of Procurement, further information about selling products to Cleveland Metroparks.

1002 Selection

When Cleveland Metroparks staff wishes to enlist services of a new vendor, a "New Vendor's Form" must be completed, attached to Requisition in Munis or emailed to purchasing@clevelandmetroparks.com prior to Requisition and approved by the Procurement Division. The Procurement Division will be responsible for evaluating and verifying information submitted by the vendor or Cleveland Metroparks budget manager requesting enlistment of the vendor.

The Purchasing Division may also use Dun & Bradstreet Directories, State of Ohio Audit Search or Federal Audit Search via SAM to access information concerning a company's operation, stability and financial background.

The Procurement Division will keep current a "Vendors List" which will contain the names of vendors that have met the criteria listed and are approved by Cleveland Metroparks. The Vendors List will be continuously updated and available on the Intranet.

Within the bid process, a statement of Bidder's Qualification (see Sample Form Index) must be completed by all prospective bidders as part of the bid package. Prior to the award of any bid, the Purchasing Division may obtain a Dun & Bradstreet Directories, State of Ohio Audit Search or Federal Audit Search via SAM report on the apparent successful bidder to assist in determining their ability to meet requirements of the bid or proposal.

If the purchase is necessary to prevent the interruption of public service which endangers public health, safety and welfare, an exception can be made to allow utilization of a vendor that is not fully inspected. Immediately following delivery of the items, the Procurement Division will evaluate the vendor involved. Please email purchasing@clevelandmetroparks.com with any questions, concerns, etc.

The Procurement Division and/or park staff will place orders mindful of dependability and service records of vendors, the nature of the guarantee and warranty of the product and its price and quality. Preference will be given to the following types of vendors, providing this involves no sacrifice in quality, service or price:

- Suppliers who are developing new and improved products or equipment, or designing a special product for Cleveland Metroparks exclusive use.
- Suppliers located near Cleveland Metroparks, in instances where delivery is not normally included.
- Suppliers with adequate financial strength who also have a reputation for adhering to specifications and delivery schedules.

1003 Relations

It is Cleveland Metroparks policy to maintain and practice the highest possible standard of business ethics, professional courtesy and competence in all of its dealings. At all times, applicable laws must be observed. The following should be observed when dealing with suppliers and their representatives:

- Accord prompt and courteous reception, as well as fair and equal treatment, to all suppliers and their representatives.
- Provide equal opportunity for all suppliers to make price and specification quotations.
- Decline to take advantage of seller's errors, and show consideration for seller's difficulties by cooperating with them whenever possible.
- Avoid putting seller to unnecessary expense or inconvenience on returned goods.
- Explain clearly and fully as possible, the reason for rejection of supplier's bids/proposals.
- Remain free from obligations to any supplier.
- Keep informed about sources of supply, methods, services and materials and encourage their testing.

Please email purchasing@clevelandmetroparks.com with any questions, concerns, etc.

1100 Samples - Product Testing

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1101 Samples

When vendors <u>offer</u>, or Cleveland Metroparks employees request samples for evaluation, they will be accepted only under the following conditions:

- The product is one which is of a type presently in use or is of potential use to Cleveland Metroparks. Samples of goods not likely to be purchased will not be accepted.
- The quantity or size of the samples is relatively small and of low value.

 The object of the sample is the examination of its fitness for Cleveland Metroparks service, not intended to provide an inventory of the material.
- Any chemicals offered as vendor samples shall not be accepted unless accompanied by an OSHA Product Safety Data Sheet.
- If vendor samples are accepted, they shall be promptly conveyed to the appropriate department for testing. The vendor is entitled to and will receive prompt evaluation of their sample.

Please email purchasing@clevelandmetroparks.com with any questions, concerns, etc.

Products For A Trial Basis

Whenever a product is requested for trial use (portable recorders, pagers, mowers, etc.) a purchase order number must be issued prior to receiving this merchandise. The purchase order will be written to state "ON LOAN ONLY," and the item will be purchased only if it meets approval.

Equal Opportunity Policy

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Equal Opportunity Policy

Cleveland Metroparks sources and involves minority enterprises in all of its bids and quotes for competitive participation. Source books (Regional Directory of Minority & Women-Owned Business Firms, The Hispanic Business and Community Resource Directory; Ohio Edition, City of Cleveland: Minority Business Enterprise and Female Business Enterprise Registry, The Cleveland Growth Association's Regional Minority Purchasing Council, Inc.'s Directory and the Board of Cuyahoga County Commissioners Directory of Certified Minority and Women Business Enterprises) on file in the Purchasing Division office are referred to in all bid situations and where applicable, minority and female businesses (MBE/FBE's) are invited to participate.

These efforts are reinforced by corporate membership in Cleveland Growth Association's **Minority Supplier Development Council (MSDC). MSDC** programs may be coordinated so that all area MBE/FBE's are notified and directed to contact Cleveland Metroparks Administrative Offices to receive any and all available bid packages.

Under direction of the **Ohio Revised Code**, Cleveland Metroparks and its vendors must be cognizant of the governing statutes that mandate complete fairness and objectivity. Cleveland Metroparks strives to follow these parameters with bid packages and procedures that are in the best interest of the community served and without weighted favor.

The Director of Procurement is kept abreast of new and applicable MBE's by MSDC. New vendors to Cleveland Metroparks are "coded" in the accounting computer system to enable a "snapshot" at any time regarding the percentage of MBE/FBE's currently under contract in a given year.

A pamphlet entitled, "How to Conduct Business with Cleveland Metroparks", is available (in both English and Spanish) on the Cleveland Metroparks website and at the Administrative Offices and bulk copies are made available for distribution at various MBE/FBE outreach conferences and trade shows.

1202 Definitions

Minority Business Enterprise

"Minority" means a United States citizen of lawful, permanent residence who is Black, Hispanic, Asian American, American Indian or Eskimo/Aleutians.

- The business must be owned and controlled by 51% minority, including corporate stock, if a corporation. Such owners must have control over the management and day-to-day operations, have interest in the capital, assets and profits and losses proportionate to their percentage of ownership.
- The business shall be owned and controlled by such person for at least one (1) year prior to a bid being awarded. Ohio Revised Code 122.71 E(I), (2).

Female Business Enterprise

A business that must have a minimum of 51% female ownership, have women owners responsible for day-to-day management and have been in existence for at least one (1) year.

Changing Existing and Establishing New Procedures:

At least once each year, the procedures in this manual are to be reviewed and where deemed appropriate, modified to reflect changes in Cleveland Metroparks operation, provide clarity to the material and/or delete information that is not current.

As part of the annual review, an audit of the Purchasing Manual List of Distribution is made via email to staff and/or posted on the Portal to determine that all of the appropriate people are in possession of the manual and that the contents of manuals are complete and current.

Prospective Vendors

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Letter To Prospective Vendors

The Procurement Division welcomes the interest of sales representatives who are able to offer supplies, materials, equipment and services to Cleveland Metroparks. We appreciate your sales call or email to keep us informed of the latest developments in the many fields in which our purchases are made. We feel that through the cooperation of the vendors and Cleveland Metroparks, the best value can be obtained in an atmosphere that is pleasing to all.

The enclosed information should acquaint you with the practice of the Procurement Division. If you have any further questions, please feel free to call or email purchasing@clevelandmetroparks.com..

The Procurement Division of Cleveland Metroparks is a part of the Office of the Chief Financial Officer and serves under the Chief Executive Officer. It is located in the Cleveland Metroparks Administrative Offices at 4101 Fulton Parkway, Cleveland, Ohio 44144, any may be reached by telephone at (216) 635-3200. Office hours are Monday through Friday, 8:00 a.m. to 4:30 p.m.

The Procurement Division plans, procures and manages the purchases of supplies, materials, services and equipment. The Procurement Division is always interested in acquiring the best quality at the very best price. Product aspects such as service, availability, vendor performance and suitability of a product for its determined use will be considered. Alternates as recommended by vendors will be given considerate evaluation.

New bidders must register with Public Purchase (<u>www.publicpurchase.com</u>) to receive any open solicitation posted by Cleveland Metroparks. Plan Holders and contractors may also obtain specification for construction bids via Public Purchase.

Vendors are asked to submit or report information on a "Vendor Qualification Form" (see Sample Form Index). The form is to be completed in its entirety and is mandatory for the Purchasing Division to enter the vendor into the computer system files.

The bidder's list is maintained by continuous evaluation of the vendor's performance.

Vendor List:

For a vendor to be added to the <u>vendor list</u>, a Cleveland Metroparks representative must present a request to the Director of Procurement requesting the company be investigated and embraced as a common vendor. At the discretion of the Director of Procurement, such vendors shall be added. Please email <u>purchasing@clevelandmetroparks.com</u> with any questions, concerns, etc.

Bid List:

Any vendor can be placed on the <u>bid list</u> to receive pertinent invitations to bid without scrutiny or specific qualification by registering with Public Purchase (www.publicpurchase.com).

Federal Tax Identification and/or Social Security Numbers:

1099 tax forms are sent to applicable vendors at year end in cooperation with Federal requirements. These are determined through Federal Tax ID numbers obtained when a new vendor is set up. In lieu of a Federal Tax ID number, proprietors/one-person businesses should utilize their Social Security numbers.

Bids that are estimated to exceed \$50,000.01, are advertised in the local newspaper, posted in the lobby of Cleveland Metroparks Administrative Office and specifications are obtained via Public Purchase (www.publicpurchase.com).

Once an award is made, a tabulation of the award is posted to Public Purchase. All bids are a matter of public record and are posted on Cleveland Metroparks website, and Public Purchase.

1405 Deliveries

Vendors are advised against making a delivery or performing a service for Cleveland Metroparks without an authorized purchase order. Deliveries should be made to the address indicated on the purchase order.

1406 Invoicing

After material has been delivered or a service **has been performed,** invoices should be mailed or emailed to:

Cleveland Metroparks
Attn: Accounts Payable
accountspayable@clevelandmetroparks.com
4101 Fulton Parkway
Cleveland, Ohio 44144

To ensure prompt payment, the purchase order number should appear on your invoice. Failure to indicate Cleveland Metroparks purchase order number may result in a delay of payment.

Affidavit for Ohio Revised Code 125.04 - Electronic Form

Division & Account Codes – Electronic on portal

Request for BID/RFP/RFQu/RFI Form via email to purchasing@clevelandmetroparks.com

Bid Tabulation Form - Electronic Form

New Vendor Qualification Form - Electronic Form

Legal Conflict of Interest Disclosure Form - Electronic Form submittal

Payment in Lieu of Form - Electronic Form

Columbus Hotel/Motel Excise Tax Exemption Certificate

Ohio Tax Exemption Certificate

Kentucky Tax Exemption Certificate

Florida Tax Exemption Certificate

West Virginia Tax Exemption Certificate

Vendor List – On Portal under Purchasing

Purchasing Munis Procedures - On Portal under Purchasing

Procard Agreement Form - Electronic Form

^{*}Forms may be found on the Portal.